



Good From The Inside Out: Preventing Fraud & Embezzlement At Your Credit Union

May 17, 2016

9:00am – 10:15am **What's New in the World of Risk Management?**

Jamie Howell

We'll kick off the day by taking a look at best practices in the industry for maintaining a healthy internal auditing procedure. We'll cover resources and tools to keep your credit union on the leading edge of identifying and managing threats.

10:30am – 11:30am **Plastic Zone: Zero Liability & EMV**

Jamie Howell

Recent rule changes applying to plastic cards can make it hard to determine who ultimately foots the bill when a member reports fraudulent charges on their debit or credit card. Learn how the rules apply, where EMV chips factor into the equation and what's expected of you as an issuer.

11:45am – 12:30pm **Think Like A Criminal: Case Study #1**

Jamie Howell

We've all seen the recent headlines about insider fraud, but how do we stop it? Having an understanding of the way criminals exploit our procedures can help. We'll use two case studies to determine what goes wrong when embezzlement happens, how to spot the signs and what to do if you suspect it's happening at your credit union.

12:30pm – 1:30pm **Lunch**

1:30pm – 2:15pm **Think Like A Criminal: Case Study #2**

Jamie Howell

2:30pm – 3:30pm **Cyber Security**

Jamie Howell

Where do we even start with cyber security? There's no way to completely prevent an attack and there are new threats popping up all the time. We'll go over some of the newest research and determine what we can do to keep our credit unions safe.

3:30pm – 4:00pm **Hot Topic Roundtable**

Still have burning questions about security, fraud, embezzlement or other risky topics? This is the time & place to get the answers! We'll host an open discussion where attendees can share their concerns and get ideas on how to combat their biggest risk related headaches.
